



Quality Policy Statement

MJ Ferguson provide total facilities management; building maintenance, mechanical and electrical installation, and commercial refurbishment.

Our vision is that Quality is everyone's responsibility throughout the organisation and that each employee has a sound understanding of the importance of our management system and their direct effect on our performance.

Our main objectives are to:

- Provide products and services to consistent to high standards
- Satisfy our customers' needs and expectations
- Conform to contractual and regulatory requirements

We recognise that in order to provide and maintain a consistent high quality of work, an effective Quality Management System is necessary. This is to ensure proper communication, work control and records are generated for our activities.

We are committed to setting and achieving quality standards that are capable of meeting the requirements and expectations of our customers.

We have committed to operate and maintain a management system which will satisfy the requirements of BS EN 9001:2015.

Our Quality Policy Manual defines the Quality Management System which will be used to achieve the objectives set.

The Quality Management System will be regularly monitored and reviewed to continuously improve its effectiveness.

A handwritten signature in dark ink, appearing to read 'Mark Pykerman', written over a large, faint circular watermark or stamp.

Mark Pykerman
Managing Director

7th November 2015